
Terms and Conditions

Description

Conditions of Use and Terms and Conditions of Sale

1. Introduction

Welcome to Cloutput Industries (“we”, “our”, or “us”). Our website, www.cloutput.co.uk (the “Site”), offers a wide range of Health & Safety documents, templates, policies, procedures, and presentations. By using our Site, you agree to these Conditions of Use and Terms and Conditions of Sale. Please read them carefully. They outline the legal obligations and responsibilities between you and Cloutput Industries when you use our Site and purchase our Products.

2. Privacy

Please review our Privacy Policy, which also governs your use of our Site, to understand our practices. Our Privacy Policy outlines how we collect, use, and protect your personal information. It is important that you read and understand it before using our Site or making any purchases.

3. Electronic Communications

When you use our Site or send e-mails to us, you are communicating with us electronically. You consent to receive communications from us electronically. We will communicate with you by e-mail or by posting notices on this Site. This section outlines your agreement to receive these communications.

4. Intellectual Property

All content included in or made available through our Site, such as text, graphics, logos, button icons, images, and digital downloads is the property of Cloutput Industries and protected by international copyright laws. This section affirms our ownership of the Site and its content, and outlines the protections afforded to us by international copyright laws.

5. License and Access

Subject to your compliance with these Conditions of Use and your payment of any applicable fees, Cloutput Industries grants you a limited, non-exclusive, non-transferable, non-sublicensable license to access and make personal and non-commercial use of the Cloutput Industries services. This section outlines the terms of your license to use our Site and our services.

6. Your Account

You are responsible for maintaining the confidentiality of your account and password and for restricting access to your computer. You agree to accept responsibility for all activities that occur under your account or password. This section outlines your responsibilities regarding your account and any activities that occur under it.

7. Terms and Conditions of Sale

These Terms and Conditions of Sale govern the sale of products (“Products”) by Cloutput Industries to you through the Site. They outline your rights and responsibilities when you purchase Products from us.

7.1. Contractual Relationship

Your order is an offer to Cloutput Industries to buy the Product(s) in your order. When you place an order to purchase a Product from Cloutput Industries, we will send you a message confirming receipt of your order and containing the details of your order (the “Order Confirmation”). The Order Confirmation is acknowledgement that we have received your order, and does not confirm acceptance of your offer to buy the Product(s) ordered. We only accept your offer, and conclude the contract of sale for a Product ordered by you, when we dispatch the Product to you and send e-mail confirmation to you that we’ve dispatched the Product to you (the “Dispatch Confirmation”).

7.2. Pricing and Availability

All prices are inclusive of legally applicable VAT. We list availability information for Products sold by us on the Site, including on each Product information page. Despite our best efforts, a small number of the items in our catalogue may be mispriced. If we have made a mistake and a Product’s correct price is higher than the price on the Site, we may either contact you before shipping to request whether you want to buy the Product at the correct price or cancel your order.

7.3. Delivery of Products

Unless agreed otherwise, delivery will be made to the email address specified by you during the order process. You agree to provide a valid email address for this purpose. We will use our best efforts to deliver the Product by the estimated delivery date set out in the Dispatch Confirmation, if given, or, if no date is given, within 7 days of the date of the Dispatch Confirmation.

7.4. Returns/Refunds

We offer a 30-day no-quibble guarantee. If you are unsatisfied with your purchase, you may request a refund within 30 days of purchase. Please note that you will need to explain why you are unsatisfied to be eligible for a refund. This does not affect your statutory rights.

8. Applicable Law

These Conditions of Use and any dispute or claim arising out of or in connection with them or their subject matter or formation shall be governed by and construed in accordance with the law of the United Kingdom. This section outlines the legal jurisdiction that will govern any disputes or claims that arise out of your use of our Site or your purchase of our Products.

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